

SECTION-C
DOCUMENTS FROM VENDOR

Annexure - I

1. VENDOR'S PROFILE

1.	Name of the Organization and Address :
2.	Year of Establishment :
3.	Status of the firm (Whether Pvt. Ltd. company / Public Ltd. company/ Partnership Firm) :
4.	Name of the Chairman/Managing Director/CEO (as the case may be) :
5.	Whether registered with the Registrar of Companies/Registrar of Firms in India? If so, mention number and date and enclose Registration Certificate copy :
6.	Name and address of Bankers: a) b)
8.	Whether registered for sales tax purposes? If so, mention number and date. Also furnish copies of sales tax clearance certificate:
9	Is the Company / Firm a manufacturer of the components of the Access control System? If yes, a) Name of the place where manufacturing unit is located: b) Address and phone number of the company's office: c) Date of opening of company's office:
10	Since when and how long Company/firm has been manufacturing ACS Systems:
11	Whether company has been pre-qualified by other Central Government organization for ACS? (Furnish organizations names, category and date of registration):

12	Furnish the names of renowned organizations, where company has installed ACS Systems in India in the last seven years		
	Name of Organization with Address	Year of Installation	Value of orders
	1.		
	2.		
	3.		
Self attested copies of Performance Certificate (please do not enclose any work order) issued by organization in their letter head after completion of work must be enclosed failing which it will be treated that company has no past experience in the field of ACS.			
13	Whether company is an authorized dealer/agent for the original equipment manufacturer? (Furnish a certificate in original from the original equipment manufacturer with respect to this tender):		
14	Whether company is an ISO certified company? If yes, attach the relevant ISO certificate.		

Place:

SIGNATURE

Date:

NAME & DESIGNATION

SEAL OF ORGANISATION

2. DECLARATION

- a) I / We have read and understood the Tender document and I / We understand that if any false information is detected at a later date, any future contract made between ourselves and LPSC, on the basis of the information given by me / us can be treated as invalid by LPSC, and I / We will be solely responsible for the consequences.
- b) I / We agree that the decision of LPSC in selection of Vendors will be final and binding to me / us.
- c) All the information furnished by me hereunder is correct to the best of my knowledge and belief.
- d) I / We agree that I / we have no objection if enquiries are made about the work listed by me / us in the accompanying sheets.
- e) I / We agree that I / We have not applied in the name of sister concern for the subject empanelment process.
- f) I / We hereby certify that none of my relative(s) is/are employed in DOS/ISRO. In case at any stage it is found that the information given by me/us is false/incorrect, DOS/ISRO shall have the absolute right to take any action as deemed fit without any prior intimation to me/us.
- g) I / We have understood the terms and conditions of the tender document and fully agree with same.
- h) I also agree to abide by all the statutory requirements as prevailing from time to time.
- i) I/We hereby Undertake that our Company/Firm do not have any legal suit/criminal case either pending against me/us/proprietor or any of our Directors or being contemplated and have not been earlier convicted on the grounds of moral turpitude or for violation of laws in force.

Place:

SIGNATURE

Date:

NAME & DESIGNATION

SEAL OF ORGANISATION

3. EXPERIENCE

Details of implementation of similar works as detailed in Section A, Sl.No 4. d (Eligibility for Bidding) placed and completed for Govt./ PSU/ Private firms for implementing and maintaining face and finger based Biometric access control systems during last 7 years indicating the name of client, contact person, contract value, nature of work, work completion certificate, month & year of commencement & completion etc

Sl. No	name of client	contact person	contract value	Type of Biometric	No of employees of the client	month & year of commencement	month & year of completion	If multilocation solution, office locations
1								
2								
3								

Place:

SIGNATURE

Date:

NAME & DESIGNATION

SEAL OF ORGANISATION

Annexure – II

1. TECHNICAL COMPLIANCE STATEMENT

Note: Vendors should state ‘Yes’ if their offer conforms to the Requirements and Technical specifications as stated in Section -B of the Tender document, or else they should state ‘No’ with reasons.

Sl No	Requirements	Make & Model wherever applicable	Compliance (Yes/No)	Reasons for non-compliance	Reference to Datasheet (mandatory for items other than spares and consumables)
1	Proposed system with all accessories complying to all features listed in Section A and Section B of this document and cyber security requirements as laid by ISRO/DOS.				
2	Proposed solution should have all the software features as listed in Section B Sl.no 3.14				
	Hardware components				
3	Biometric(Face and finger) and smart card readers – all integrated as a single unit with built-in controller that will be fixed on the tripod turnstiles Section B - Sl.No : 3.1				
4	Biometric(Face) and smart card readers with built-in controller that will be fixed on the tripod				

	turnstiles Section B - Sl.No : 3.2				
5	Biometric(Face) and smart card readers with built-in controller that are mobile/handheld Section B - Sl.No : 3.3				
6	Biometric(Finger) and smart card readers with built-in controller that are mobile/handheld Section B - Sl.No : 3.4				
7	Half height tripod turnstiles Section B - Sl.No : 3.5				
8	Photo popup ad accessories Section B - Sl.No : 3.6				
9	Electro mechanical door lock for Single door with Exit switch Section B - Sl.No : 3.7				
10	Electromechanical door lock for Double door with Exit switch Section B - Sl.No : 3.8				
11	Biometric(Face) and smart card readers with built-in controller that will be fixed on doors that work as IN reader with EM locks Section B - Sl.No : 3.9				
12	Biometric(Face) and smart card readers without controller that will be fixed as out readers on doors Section B - Sl.No : 3.10				
13	Biometric(Face and Finger) enrollment and personalization station Section B - Sl.No : 3.11				
14	Signature pad with pen Section B - Sl.No : 3.12				

15	Server Section B - Sl.No : 3.13				
16	Mifare classic 4k , 7byte smartcards Section B - Sl.No : 3.15				
17	Wireless access points Section B - Sl.No : 3.16				
18	Accessories, Cables and conduits Section B - Sl.No : 3.17				
19	List of Additional items required, if any, for realization of contract. (Specify with details as per Section C Annexure-V – Sl.No 3)				
20	System integration requirements Section B - Sl.No : 3.18				
21	Acceptance testing Section B - Sl.No : 3.19				
22	Training (Section B - Sl.No : 3.20				
23	Documentation Section B - Sl.No : 3.21				
24	Deliverables Section B – Sl. No : 3.22				
25	Special conditions: Section B - Sl.No : 3.23				

Place:

Date:

SIGNATURE

NAME & DESIGNATION

SEAL OF ORGANISATION

2. COMMERCIAL COMPLIANCE STATEMENT

Sl No	Requirements	Compliance		Reasons/Statement for Non-Compliance
		Yes	No	
1	Scope of work (As per Sl.no 3 of Section-A)			
2	Eligibility Criteria All the document proof should be submitted and the document compliance sheet to be filled (As per Sl.no 4 of Section -A)			
3	Instruction to vendors including Site visit, Prebid meeting and details on part I and II of bid and the criteria for bid evaluation (As per Sl.no 5 of Section -A)			
5	General Financial provisions (As per Sl.no. 6 of Section -A)			
6	Terms Of Payments (As per Sl.no. 7 of Section -A)			
9	Time frame for completion (As per Sl.no 8 of Section -A)			
10	Declaration (As per Sl.no 9 of Section -A)			
11	Availability of Spares (As per Sl.no 10 of Section -A)			
12	Comprehensive Warranty (As per Sl.no 11.0 of Section -A)			
14	Comprehensive Annual Maintenance Contract for next five years after three years warranty period.			

	(As per Sl.no 12.0 of Section -A)			
13	Resident Engineer Technical support terms and scope (As per Sl.no 13 of Section -A)			
16	Force Majeure (As per Sl.no 14.0 of Section -A)			
17	Liquidated Damages (As per Sl.no 15.0 of Section -A)			
18	Arbitration (As per Sl.no 16.0 of Section -A)			
19	Disclosure and use of information by the Vendor (As per Sl.no 17.0 of Section -A)			
20	Indemnity clause (As per Sl.no 18.0 of Section -A)			
21	Legal clause (As per Sl.no 19.0 of Section -A)			
22	Non-Disclosure Agreement (As per Sl.no 20 of Section -A)			
23	Termination of contract (As per Sl.no 21 of Section -A)			
24	Service Level Agreement (As per Sl.no 22 of Section -A)			

Place:

SIGNATURE

Date:

NAME & DESIGNATION

SEAL OF ORGANISATION

3. COMPLIANCE STATEMENT FOR DOCUMENTS SUBMITTED

Sl. No.	Particulars	Uploaded (Yes/No)	Document Name
1.	Copy of Registration certificate		
2.	Copy PAN card.		
3	Solvency Certificate from a scheduled/ commercial bank		
4.	GST Certificate.		
5.	E.P.F Registration letter/Certificate		
6.	E.S.I Registration letter/certificate.		
7.	Audited Financial Statements for last three financial years out of 7 years ending 31/03/2023 showing annual turnover		
	a. Profit & loss Account		
	b. Balance Sheet		
	c. Copy of IT return filed by the company		
8.	Documentary proof of Work experience		
	Experience proof as detailed in Section A , Sl.No 4,c(8). The Annexure I, Sl.No 3 in Section C indicating the name of client, contact person, contract value, nature of work, work completion		

	certificate, month & year of commencement & completion etc should be duly filled and submitted		
	a. completion certificate		
	b. Performance certificate		
	c. Annual maintenance contract details, contact details of the client.		
9	ISO Certificate (If ISO certified company)		
10	Section C Annexure 1 (Sl.No 1&2))		
	a. Duly filled and signed Vendors Profile		
	b. Duly filled and signed Declaration		
11	Annexure II		
	Technical Compliance Statement		
	Commercial Compliance statement		
	Documents compliance statement		
12	Annexure III- A certificate from Original Equipment Manufacturers (OEM) certifying that the Vendor is an authorized dealer/agent		
13	Annexure IV- All the following documents are to be submitted 1. OEM Back-To-Back Support Guarantee 2. Unconditional Acceptance Of The Terms & Conditions Of The RFP 3. Escalation Matrix		

	4. Certification For Local Content 5. Self-Declaration Of Non-Blacklisting 6. Undertaking Of Information Security Compliance 7. Undertaking Of Authenticity Of Solution (Hardware And Software) 8. Software/Solutions Integrity Certificate 9. Declaration On Technical Service Personnel 10. Declaration regarding End-Of-Support products		
14	Annexure V – Unpriced version of BOM with Make and model/part numbers		
15	Proof of all certifications of supplied products		
16	Proof of adherence to standards mentioned against supplied products		
17	Documentation (Product Brochures, datasheets, manuals, etc.)		

Place:

SIGNATURE

Date:

NAME & DESIGNATION

SEAL OF ORGANISATION

Annexure III

UNDERTAKING BY ORIGINAL EQUIPMENT MANUFACTURER (OEM)

(To be submitted in Original on Letterhead)

(This certificate should be submitted along with the technical bid, signed & sealed by respective Original Equipment Manufacturer/s. The individual signing the OEM undertaking shall have the power of attorney to sign the undertaking and has to be signed with direct contact details)

We, M/s the manufacturer of (Item Name, Make, Model No.), here by authorize M/s (Vendor Name) to participate in the tender

(Tender No.) for

(Tender Name). We guarantee that the equipments supplied are manufactured by us and are brand new and these items have not been used anywhere else before. We hereby confirm the following points.

1. All components supplied by us as part of this tender are compatible with the offered solution.
2. All components supplied by us as part of this tender will be available for minimum of EIGHT years from date of acceptance by LPSC.
3. Components supplied will not be declared as End-Of- Support for 8 years (3 year warranty and 5 years CAMC) from the date of acceptance by LPSC.
4. Components supplied will not be declared as End-Of-Life until next 3 years (warranty period) from the date of acceptance by LPSC.

Authorized Signatory (OEM)

Name

Designation

Seal/Stamp of the OEM

Place:

Date:

Annexure IV

1. BACK-TO-BACK SUPPORT GUARANTEE BY OEM

(To be submitted in Original on Letterhead)

Agreement with product vendors on Back to Back support

This is to certify that we M/s....., the manufacturer of (Item Name, Make, Model No.) has agreed to provide back to back support to M/s (Vendor Name & Address) for implementation, operations and maintenance phases of the items supplied for the tender

(Tender No.) for

..... (Tender Name). Also, we hereby authorize M/s (name of Vendor) to provide support and service for the supplied equipment during warranty period and operation & maintenance contract period after warranty as per the terms and conditions specified in the tender document,..... (Tender No.). In case M/s (name of Vendor) is not able to perform their duties including service support for our supplied equipment during installation, warranty, operation and maintenance period, we are ready to extend our support to LPSC for our supplied equipment, either directly or through our mutually agreed authorized service partner, under the same terms and conditions of this tender document, without any additional expenditure to LPSC. We further guarantee the availability of spares and upgrades to LPSC for a minimum period of 8 years from the date of commissioning of the system in conformance to the tender terms and conditions.

We undertake, that adequate specialized expertise are available to ensure that the support services are responsive and we assume total responsibility for the fault free operation of the solution proposed and maintenance during the support period.

We undertake that during support period we will maintain an Uptime of 99.9 % on monthly basis for the entire/core solution proposed.

Yours faithfully,

Authorized Signatory
Name
Designation
Seal/Stamp of the Vendor

Place:

Date:

2. UNCONDITIONAL ACCEPTANCE OF THE TERMS & CONDITIONS OF THE RFP

(To be submitted on the Vendor Company's Letter Head)

Ref:

Sir/Madam,

This is to confirm that we unconditionally accept all the terms and conditions as mentioned in the said RFP including all addendum/amendment/ corrigendum floated for LPSC pertaining to this RFP Ref.

Authorized Signatory

Name

Designation

Seal/Stamp of the Vendor

Place:

Date:

3. ESCALATION MATRIX

(To be kept in the Part I – Techno commercial Bid)

Ref:

The escalation matrix up to top level of company is tabulated below in hierarchy-

Sr. No.	Particulars	Level-1 Escalation	Level-2 Escalation	Level-3 Escalation
1		Name: Phone No: Cell No: Email :	Name: Phone No: Cell No: Email :	Name: Phone No: Cell No: Email :

Note- Kindly mention escalation matrix of all verticals (support, sales and delivery) of the company. There should be a single point of contact of senior level for verticals.

Yours faithfully,

Authorized Signatory

Name

Designation

Place:

Date:

4. CERTIFICATION FOR LOCAL CONTENT

Ref:

Vendor Name:

This is to certify that proposed <products and services as per scope of work> is having the local content of -----% as defined in the above mentioned RFP and amendment thereto.

This certificate is submitted in reference to the Government issued Public Procurement (Preference to Make in India) [PPP-MII] Order 2017 vide the Department for Promotion of Industry and Internal Trade (DPIIT) Order No.P-45021/2/2017-B.E.-II dated 15.06.2017 and subsequent revisions vide Order No. 45021/2/2017-PP(BE-II) dated 28.05.2018, 29.05.2019, 04.06.2020 and 16.09.2020

Signature of Statutory Auditor/Cost Auditor

Registration Number:

Seal

Countersigned by the Vendor: Vendor-

Authorized Signatory

Name

Designation

Seal/Stamp of the Vendor

Place:

Date:

5. SELF-DECLARATION OF NON-BLACKLISTING

(This letter should be on the letterhead of Vendor duly signed by an authorized signatory).

Ref:

We _____ (Company Name) hereby confirm that our company (Firm/ Company/LLP) or its group company / subsidiary company / holding company /affiliate /associate company / partner was never been black listed and/ or banned and /or barred and / or disqualified and or prohibited by Govt/Public sector organizations /or NCLT and/ or NCLAT and / or any court of law and / or quasi-judicial authority / and or any other statutory and/ or regulatory authority, in undertaking any work directly or indirectly which is required to perform as stated in this RFP and/ or issuance of any certificate of audit directly or indirectly with respect to the work sated herein the RFP.

Yours faithfully,

Authorized Signatory

Name

Designation

Seal/Stamp of the Vendor

Place:

Date:

6. UNDERTAKING OF INFORMATION SECURITY COMPLIANCE

(This letter should be on the letterhead of both Vendor and OEM duly signed by an authorized signatory)

Ref:

We hereby undertake that the proposed solution / software to be supplied will be free of malware, free of any obvious bugs and free of any covert channels in the code (of the version of the application being delivered as well as any subsequent versions/modifications done) during entire contract period. If any case reported, the same to be resolved/fixed by the Vendor without any additional cost to LPSC on immediate basis.

Yours faithfully,

Authorized Signatory

Name

Designation

Seal/Stamp of the Vendor

Place:

Date:

7. UNDERTAKING OF AUTHENTICITY OF SOLUTION (HARDWARE AND SOFTWARE)

(This letter should be on the letterhead of both Vendor & OEM duly signed by an authorized signatory).

Ref:

With reference to the subject matter, we hereby undertake that all the components/parts/assembly/software used in the Solution, Hardware, Software for Proposed Solutions shall be original and new components / products only, from respective OEMs of the products and that no refurbished / duplicate / second hand components / Parts / Assembly / Software are being used or shall be used.

We also undertake that in respect of licensed operating system/other required software, if any, the same shall be supplied along with the authorized license certificate (e.g. Product Keys, if any on Certification of Authenticity) and also that it shall be sourced from the authorized source (e.g. Authorized Microsoft Channel in case of Microsoft Operating System).

We hereby undertake to produce the certificate from our OEM supplier in support of above undertaking at the time of delivery / installation. It will be our responsibility to produce such letters from our OEM Supplier's at the time of delivery or within a reasonable time.

In case of default and we are unable to comply with above at the time of delivery or during installation, we agree to take back entire setup (i.e. Servers, Software and hardware) for the proposed solution without demur, if already supplied and return the money if any paid to us by you in this regard.

We (system OEM name) also take full responsibility of both Parts & Service SLA as per the content even if there is any defect by our authorized Service Centre / Reseller / SI etc.

Authorized Signatory

Name

Designation

Seal/Stamp of the Vendor

Place:

Date:

8. SOFTWARE/SOLUTIONS INTEGRITY CERTIFICATE

(To be issued by OEM on OEM Company’s Letter Head)

Ref:

INTEGRITY STATEMENT

This is to certify that our product, Version: developed by and a copyright of follows

Standard secure coding practices and has been tested and certified for the following checks:

1. That the application has undergone the required level of unit, system, stress and volume tests and is free of any obvious bugs.
2. That the software is tested with anti-virus/anti-malware software and is free of any known virus/malwares at the time of sale.
3. That the application is free of any covert channels in the code being provided and subsequent modifications to be done on them.

We have evaluated the cryptographic implementation and have ensured that only cryptographic modules based on authoritative standards and reputable protocols are used.

We confirm that Source code testing is carried out on application source code (to identify and detect security threats and weaknesses in its systems) and there are no OPEN vulnerabilities.

We confirm that Application Security testing is carried out for application (to identify and detect security threats and weaknesses in its systems) and there are no OPEN vulnerabilities.

We confirm that we are conducting secure coding training programs for our software developers/testers on periodical basis.

We also confirm that the above practices will be met by us for all the changes that we make in the application/ module on a regular basis.

Authorized Signatory

Name

Designation

Seal/Stamp of the Vendor

Place:

Date:

9. DECLARATION ON TECHNICAL SERVICE PERSONNEL

(This letter should be on the letterhead of Vendor duly signed by an authorized signatory).

To:

Ref :

Sir,

We _____(name of the company) hereby confirm that all the manpower (both on-site and offsite) deployed/to be deployed on LPSC's project for (Name of the RFP) have undergone our internal Employee background verification process and requisite checks have been performed prior to employment of said employees as per our policy.

We undertake and agree to save defend and keep harmless and indemnified LPSC against all loss, cost, damages, claim penalties expenses, legal liability because of non-compliance of KYE (Know your employee) and of misconduct of the employee deployed by us to LPSC.

We further agree to submit the required supporting documents (Process of screening, Background verification report, police verification report (issued in last six months), character certificate regarding fit and satisfactory conduct, ID card copy, Educational document, etc) to LPSC before deploying officials in LPSC premises for (Name of the RFP).

Yours faithfully,

Authorized Signatory

Name

Designation

Seal/Stamp of the Vendor

Place:

Date

10. DECLARATION REGARDING END-OF-SUPPORT PRODUCTS

(This letter should be on the letterhead of Vendor duly signed by an authorized signatory).

Ref:

We hereby confirm the following points.

1. All components supplied by us as part of this tender are compatible with the offered solution.
2. In any case, if the OEM declares products supplied by us as End-Of-Support during 8 years (warranty and CAMC period), then it will be our responsibility to replace it with a product having equivalent or better configuration at no extra cost to LPSC and integrate it with EACMS.

Authorized Signatory

Name

Designation

Seal/Stamp of the Vendor

Place:

Date:

UNPRICED VERSION OF BILL OF MATERIALS

1. SUPPLY AND INSTALLATION OF ALL HARDWARE AND SOFTWARE COMPONENTS OF EACMS

Note: Prices are not to be furnished in this Annexure

Sl. No.	Description	Make and model/Part Number	GST/Applicable tax (%)	Service Tax(%)	Quantity	Remarks
1.	Smart Card +Finger+Face reader cum controller to use with Turnstile for Entry/Exit Gates in LPSC				50	
2.	Installation charges of Sl.No 1				50	
3.	Face and Mifare-Smart Card based controller to use with Turnstile for Entry/Exit Gates in LPSC				25	
4.	Installation charges of Sl.No 3				25	
5.	Face and Mifare-Smart Card based Door Controller cum reader for in various Labs in LPSC				52	
6.	Installation charges of Sl.No.5				52	
7.	Face and Mifare-Smart Card based daughter reader for in various Labs in LPSC				52	
8.	Installation charges of Sl.No 7				52	
9.	Half height motorized Tripod turnstiles				21	
10.	Installation charges of Sl.No 9				21	
11.	Handheld Readers – Face with smart card				20	
12.	Installation charges of Sl.No 11				20	

13	Handheld Readers – Finger with smart card				5	
14	Installation charges of Sl.No 13				5	
15	Photo flashing - LED Panel Display and other accessories				21	
16	Installation charges of Sl.No 15				21	
17	EM locks for single/double door with Exit Switch				52	
18	Installation charges of Sl.No 17				52	
19	Exit switches				52	
20	Installation charges of Sl.No 19				52	
21	Integrated web based Software and license				2 Licenses	
22	Installation charges of Sl.No 21				2	
23	Personalization Station – Biometric enrolment (Face and finger) and smart card personalization				8	
24	Signature pad with pen				8	
25	Mifare classic 4k , 7byte smart cards				6500	
26	MIFARE DESFire EV2				100	
27	Servers				4	
28	Installation charges of Sl.No 27				4	
29	Wireless access point				19	
30	Operational Charges which includes cost for deploying two resident technical support (one at each location – Valiamala and Bangalore) during Warranty for three years				1 lot	
31	CAT6A UTP cables or as recommended by OEM				2000 metres	

32	Power cables – 3 Core 1.5sqmm or as recommended by OEM				500 metres	
33	Other interconnecting cables as recommended by OEM				As required	
34	Accessories like connectors, relays etc				As required	
35	PVC Conduit for cable laying				500 metres	
36	PVC casing and capping				500 metres	
37	SS Pole for Readers				42	
38	Un-installation of existing items as given in Section-C, Annexure VII				Lot	
39	Training				Lot	
40	Packing and forwarding charges				lot	
41	Transportation charges				Lot	
42	Supply and installation of any other additional items required for EACMS implementation. (Split up to be given in Section C, Annexure-V , Sl. No 3)				Lot	

Authorized Signatory

Name

Designation

Seal/Stamp of the Vendor

Place:

Date

2. POST WARRANTY COMPREHENSIVE AMC FOR 5 YEARS

Sl. No.	Description	GST/Applicable tax (%)	Service Tax(%)	Quantity	Vendor's Confirmation - Quoted (Yes/No)
	CAMC charges along with two resident technical support (one at each location -Valiamala and Bangalore				
1	4 th year			Lot , Per year	
2	5 th year			Lot , Per year	
3	6 th year			Lot , Per year	
4	7 th year			Lot , Per year	
5	8 th year			Lot , Per year	

Place:

Date:

SIGNATURE

NAME & DESIGNATION

SEAL OF ORGANISATION

3. ADDITIONAL ITEMS

Note: Additional items, if any required which is not mentioned in Unpriced Bill of material (Section C, Annexure V, Sl.No1) but essential for realization of this turn-key work shall be listed with details , The supply and installation charges to be quoted separately

Sl. No.	Item Description	Make and model/Part Number	GST/Applicable tax (%)	Service Tax(%)	Quantity	Justification/Purpose for the item
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						

Place:

Date:

SIGNATURE

NAME & DESIGNATION

SEAL OF ORGANISATION