

**GOVERNMENT OF INDIA
DEPARTMENT OF SPACE
SATISH DHAWAN SPACE CENTRE SHAR SRIHARIKOTA (SDSC SHAR)
NELLORE**

Tender for Hardware system for ISRO ERP application

Bids to be submitted online

Tender No.: SDSC SHAR/RO PURCHASE/SH202300029401 dated 10-03-2023

A. Tender Details

Tender No : **SDSC SHAR/RO PURCHASE/SH202300029401**

Tender Date : **10-03-2023**

Tender Classification: **GOODS**

Purchase Entity : **RO PURCHASE**

Centre : **SATISH DHAWAN SPACE CENTRE SHAR SRIHARIKOTA
(SDSC SHAR)**

Hardware system for ISRO ERP application

Hardware system for ISRO ERP application
(GeM Non availability Report ID: GEM/GARPTS/10032023/QA9U9Z4G8AWA)

A.1 Tender Schedule

Tender Publish Date : **10-03-2023 15:30**

Bid Clarification Due Date : **30-03-2023 16:00**

Bid Submission Start Date : **10-03-2023 15:31**

Bid Submission Due Date : **03-04-2023 14:00**

Bid Opening Date : **03-04-2023 14:30**

Price Bid Opening Date : **28-04-2023 14:30**

A.2 Pre-bid Meeting Details

Date : **15-03-2023 14:30**

Place : **SDSC SHAR**

Location : **VIRTUAL MODE (MISSION CONFERENCE HALL, ZERO
POINT, SDSC SHAR)**

Centre :

**SATISH DHAWAN SPACE CENTRE SHAR SRIHARIKOTA
(SDSC SHAR), NELLORE, ANDHRA PRADESH**

Details :

15.03.2023 @14:30 Hrs

B. Tender Attachments

Technical Write-up/Drawings

Document : ReqForProposal

Instructions To Vendors

2. INSTRUCTIONS TO TWO PART TENDER

1. We are proposing to invite Tenders in Two Parts viz., Part-I Techno and Commercial & Part-II Price. All Tenderers are requested to follow carefully the following instructions before preparing their offer.

PART- I- TECHNO COMMERCIAL BID:

(1) This part should contain detailed Specifications of the items quoted by you along with Technical Literature and Leaflets if any.

(2) All the Commercial terms and Conditions applicable also should be indicated separately under separate heads.

(3) The Commercial terms such as delivery terms, delivery period, payment terms, warranty, validity of the offer, Installation & Commissioning, Duties and Taxes etc shall come into this.

(4) Either Technical Specifications or Terms & Conditions as above should be very clearly reflected item wise with reference to the items called for in the tender.

(5) Please note that Prices should not be indicated in this part.

(6) Any deviations from the Technical Specifications and Commercial Terms shall be indicated separately.

PART II-PRICE BID:

(1) The prices applicable for the items, item wise in response to the tender shall come into this part.

(2) Tender shall indicate very clearly item wise prices with reference to their Technical Offer.

Note: 1. PLEASE NOTE THAT THE OFFERS SUBMITTED CONTRADICTORY TO ABOVE INSTRUCTIONS WILL BE LIABLE FOR REJECTION. PLEASE ENSURE OFFERS ARE SUBMITTED WITHIN THE DUE DATE.

2. BEING TWO PART TENDER, WE REQUEST YOU NOT TO DISCLOSE / INDICATE ANY OF THE PRICE VALUE WHILE SEEKING / PROVIDING CLARIFICATION. YOU SHOULD INDICATE ONLY IN PERCENTAGE. IN CASE IF YOU DISCLOSE ANY OF THE PRICE AMOUNT YOUR OFFER WILL BE REJECTED.

3. Instruction to Vendors

1. Instructions to tenderers

TeleNo.08623-225174/225127

e-Mail ID : hps@shar.gov.in, sselvan@shar.gov.in, srinivas123@shar.gov.in

1. Interested tenderers may, at their option, login to <https://eproc.vssc.gov.in> and submit your offers.
2. TENDER FEE IS NOT APPLICABLE.
3. EARNEST MONEY DEPOSIT IS NOT APPLICABLE IF NOT MENTIONED IN THE RFP SPECIFICATION.
4. Indian agents while quoting on behalf of their principals are requested to attach Principals original quote, necessary authorization letter from their Principals, copy of agency agreement etc. in their bid.
5. TWO PART BIDS: In case of Two part tender, price details shall not be uploaded in the Technical & Commercial Bids (Part I), failing to which the bid will be treated as INVALID.
6. The offer should be valid for a minimum period of 120 days for 2 part / 90 days for single part from the date of opening.
7. Due date & time: Sufficient time has been allotted for Bid submission. Vendors are requested to complete Bid submission well in advance. Last minute requests for due date extension citing server problems etc. will not be entertained. Bids will not be entertained after the due date and time.
- 7 (A). Request for the extension of the due date will not be considered.
8.
 - (a) Bid Opening for Public Tender: In case of Public Tender-Two Part Tenders: Technical and Commercial Bids will be opened on the first day specified for Tender opening. Interested vendors can attend the tender opening session to know the bidding details (Bidders presence is not mandatory to consider the quote for evaluation). Price Bid opening of the selected vendors will be scheduled later and it will be intimated to the selected Bidder (s).
 - (b) For Limited Tender: Bidders participation is not allowed.
9. Prices are required to be quoted according to the units indicated.
10. Preference will be given to those tenderers offering supplies from ready stocks and on the basis of FOR destination delivery at site.
11. (a) All available technical literature, catalogues and other data in support of the specifications and detail of the items should be furnished as attachments.
 - (b) Samples, if called for, should be submitted free of all charges by the tenderer and the Purchaser shall not be responsible for any loss or damage thereof due to any reason whatsoever. In the event of

non-acceptance of tender, the tenderer will have to remove the samples at his own expense.

(c) Approximate net and gross weight of the items offered shall be indicated in your offer. If dimensions details are available the same should be indicated in your offer.

(d) Specifications: Stores offered should strictly conform to our specifications. Deviations, if any, should be clearly indicated by the tenderer in their quotation. The tenderer should also indicate the Make/Type number of the stores offered and provide catalogues, technical literature and samples wherever necessary. Test certificates wherever necessary should be attached. Whenever options are called for in our specifications, the tenderer should address all such options. Wherever specifically mentioned by us the tenderer could suggest changes to specifications with appropriate response for the same.

12. The purchaser shall be under no obligation to accept the lowest or any tender and reserves the right of acceptance of the whole or any part of the tender or portion of quantity offered and the tenderers shall supply the same at the rates quoted.

13. All amounts shall be indicated both in words as well as in figures. Where there is difference between amounts quoted in words and figures, amount quoted in words shall prevail.

14. The tenderer will be required to furnish a document containing the name of his bankers as well as the latest income-tax clearance certificate duly counter signed by the Income-tax Officer of the Circle concerned under the Seal of his office, if required by the Purchaser.

15. The Purchaser reserves the right to place order on the successful tenderers for additional quantity up to 25% of the quantity offered by them at the rates quoted.

16. Sr. Head, Purchase and Stores, SDSC SHAR SRIHARIKOTA reserves the right to accept or reject any bid in part or full without assigning any reason thereof.

17. Any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with Competent Authority as specified in Office Memorandum no.F.No.6/18/2019-PPD, Ministry of Finance, Department of Expenditure, Public Procurement Division dated 23rd July 2020. All the conditions mentioned in the above OM is applicable for this tender.

4. Special Instructions : Tele No.08623-225174/225127/226366. Fax No.08623-225170/22-5028. E-Mail ID : hps@shar.gov.in, sselvan@shar.gov.in, srinivas123@shar.gov.in. 1. Instruction to Indigenous Suppliers: a) Payment Terms shall be as specified in RFP. If not specifically mentioned Our Normal payment term is 100% within 30 days after receipt and acceptance of the item at our site. Please

confirm acceptance in your quotation. b) GST/IGST: Please specify GST percentage and HSN code in your offer. Our GST No. is. 37AAAGS1366J1Z1. c) Purchase / Price preference to MSEs Purchase/Price preference will be applicable to the product reservation admissible to the Micro and Small Enterprises. Purchase/Price Preference shall be extended to the MSEs under the Public Procurement Policy for MSEs formulated under the Micro, Small and Medium Enterprises Development Act, 2006. The participating MSEs in a tender, quoting price within the band of L-1 plus 15% may also be allowed to supply a portion of the requirement by bringing down their price to the L-1 price, in a situation where L-1 price is from someone other than an MSE. Such MSEs may be allowed to supply up to 25% of the total tendered value. In case of more than one such eligible MSE, the supply will be shared equally. Micro & Small Enterprises which have technical capability to deliver the goods & Services as per prescribed technical & quality specifications and may not be able to meet the qualification criterion relating to prior experience-prior turnover may be relaxed as per guidelines issued by Ministry of MSMEs & as amended from time to time. Interested vendors shall specifically claim the benefit with supporting documents. d) Purchase / Price preference to Make-in-India Products: Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs. 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in-India) order 2017 dated 16.09.2020. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause. 2. Warranty You shall provide applicable warranty for the items offered by you without fail. For the applicable period you shall provide necessary warranty certificate. 3. Performance Bank Guarantee Towards the performance of the systems during the warranty period you shall submit a performance bank guarantee equivalent to 3% of the order value to cover the warranty period. This PBG shall be interest free and the same shall be returned to you on successful completion of all contractual obligations. The said PBG shall have a further claim period of 2 months. 4. Security Deposit On acceptance of the order, you shall submit an interest free amount equivalent to 3% of the total contract/order value towards security deposit. This security deposit is collected towards the performance of the Contract. The said Security Deposit shall be submitted either in the form of Bank Guarantee/Demand Draft/FDR receipts duly endorsed in the name of the centre. The Security Deposit will be returned to you on successful completion of the Contractual obligations; failing which it shall be forfeited/adjusted. 5. Offer Validity Your offer shall be valid for 120 days in case of 2 part / 90 days in case of single part from the date of tender opening. In case you offer validity is less than the mentioned above, the said offer is liable for rejection which may please be noted. 6. Liquidated Damages: If you fail to deliver the ordered items satisfactorily within the time specified or any extension thereof, Liquidated Damage @ 0.5%(zero point five percent) of the order value or part thereof the un-delivered items for each calendar weeks of delay shall be recovered

from your bill. However total Liquidated Damage shall not exceed 10% (ten percent) of the order value.

FORCE MAJEURE: Should a part or whole work covered under this contract be delayed in delivery/completion of work due to reasons of Force majeure which shall include legal lockouts, strikes, riots, civil commotion, fire, accidents, quarantines, epidemic, acts of God & War, stoppage of deliveries by the Government, freight embargoes etc.. the delivery period/completion of work referred to in this Contract shall be extended by a period not in excess of duration of such Force Majeure. The occurrence shall be notified by either party within reasonable time.

7. Offers received through post, courier, fax or email will not be considered.

8. Technical and commercial bid (Part-I) shall not contain any price details. Optional accessories or other price details, if any shall be uploaded in Supporting documents related to Price Bid, to be opened along with Price Bid.

9. In respect of FIM being issued, the fabricator shall submit Bank Guarantee for equivalent sum compulsorily. In case, submission of Bank Guarantee is not possible, the reasons there for shall be clearly mentioned. However, for such cases the fabricators at their cost shall secure such FIM through Insurance Policy with Director, SDSC SHAR as beneficiary. In case of PSU and Government Organization, Indemnity Bond in lieu of Bank Guarantee is acceptable. Balance FIM/Scrap, if any shall be returned along with the supply of the items. Please confirm acceptance in your quotation.

10. SDSC SHAR shall have the right to place part order among the parties for the items for which they are the lowest.

11. **Arbitration:** In the event of any dispute/s, difference/s or claim/s arising out of or relating to the interpretation and application of the Contract, such dispute/s or difference/s or claim/s shall be settled amicably by mutual consultations of the good Offices of the respective Parties and recognizing their mutual interests attempt to reach a solution satisfactory to both the parties. If such a resolution is not possible, within 30 days from the date of receipt of written notice of the existence of such dispute/s, then the unresolved dispute/s or difference/s or claim/s shall be referred to the Sole Arbitrator appointed by the Parties by mutual consent in accordance with the rules and procedures of Arbitration and Conciliation Act 1996 as amended from time to time. The arbitration shall be conducted in Bengaluru in the Arbitration and Conciliation Centre only. Work under the Contract shall be continued by the CONTRACTOR during the pendency of arbitration proceedings, without prejudice to a final adjustment in accordance with the decision of the Arbitrator unless otherwise directed in writing by the DEPARTMENT or unless the matter is such that the works cannot be possibly continued until the decision (whether final or interim) of the Arbitrator is obtained.

C. Bid Templates

C.1 Technical Bid - Hardware system for ISRO ERP application

1. Rack mountable Server - Config I as per Annexure A - Hypervisor with Hyperconverged / High Availability solution.

Item specifications for Rack mountable Server

SI No	Specification	Value	Compliance	Offered Specification	Remark
1	Specification	As per annexure - A	Yes / No / Explain		

2. Rack mountable Server- Config II as per Annexure A - Hypervisor with Hyperconverged / High Availability solution.

Item specifications for Rack mountable Server

SI No	Specification	Value	Compliance	Offered Specification	Remark
1	Specifications	As per Annexure A	Yes / No / Explain		

Common Specifications (Applicable for all items)

SI No	Specification	Value	Compliance	Offered Specification	Remark
1	All specifications	As per annexure	Yes / No / Explain		

Supporting Documents required from Vendor

1. Price bid doc 3 (Price Bid Related)

2. Price bid doc 2 (Price Bid Related)

3. Price bid doc 1 (Price Bid Related)

4. Technical Document

5 additional documents can be uploaded by the vendor

C.2 Commercial Terms / Bid

Sl. No.	Description	Compliance	Vendor Terms
1	Each Hardware system [lot] should be delivered to the individual ISRO centre/unit as per supply order	Yes / No / Explain	
2	Taxes: Please mention applicable GST rate against each items (respective HSN/SAC code also to be mentioned) Mention your GST registration details. GST No. for SHAR- GSTIN: 37AAAGS1366J1Z1	Yes / No / Explain	
3	In case of Specific Brand items, Please provide Authorization certificate from OEM.	Yes / No / Explain	
4	<p>Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1 plus 15% (Selected by Buyer) of margin of purchase preference/price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total QUANTITY.</p> <p>Clearly specify whether you are eligible for MSE Preference. If YES, supporting documents shall be uploaded.</p>	Yes / No / Explain	

5	<p>As per Notification No. 05/2018 CUSTOMS Dtd. 25.01.2018 ISRO is eligible to reduced rate of customs duty @ 10.775% (CD@5% plus Surcharge@10% plus IGST@5%). In case of foreign component involved, We will provide Customs Duty Exemption Certificate in case of Import Orders/ imported supplies/ High Sea Sales. In this connection, tenderer has to provide the following.</p> <p>(i) Please indicate whether your rate is inclusive of this Customs duty @ 10.775% or extra. (ii) what would be the percentage of foreign exchange component you have considered in your quote. (iii) List of items with approximate quantities which require customs duty exemption certificate to be provided. Note: Suppliers are requested to explicitly state whether Quoted percentage is Extra or Inclusive, If Not i.e, if you quote as "YES/Accepted /Noted/ As per tender specifications" it will be treated as included in the quoted basic cost. Please note that in Two part tenders, only percentage should be mentioned otherwise those offers shall be summarily rejected.</p>	Yes / No / Explain	
6	<p>Installation Charges, if any, (Please mention the percentage). Note: Suppliers are requested to explicitly state whether Quoted percentage is Extra or Inclusive, If Not i.e, if you quote as "YES/Accepted /Noted/ As per tender specifications" it will be treated as included in the quoted basic cost. Please note that in Two part tenders, only percentage should be mentioned otherwise those offers shall be summarily rejected.</p>	Yes / No / Explain	
7	<p>VALIDITY OF OFFER: - The validity of offers/tenders should be 180 days from the date of opening of the tenders. Tenders shorter than offer validity mentioned above will not be considered for evaluation.</p>	Yes / No / Explain	
8	<p>Delivery Term:- AS PER RFP</p>	Yes / No / Explain	
9	<p>Delivery Period: AS PER RFP</p>	Yes / No / Explain	

10	<p>Freight charges, if any. If YES please mention the percentage Note: Suppliers are requested to explicitly state whether Quoted percentage is Extra or Inclusive, If Not i.e, if you quote as "YES/Accepted /Noted/ As per tender specifications" it will be treated as included in the quoted basic cost. Please note that in Two part tenders, only percentage should be mentioned otherwise those offers shall be summarily rejected.</p>	Yes / No / Explain	
11	<p>Payment Term :- 100% payment shall be made through PFMS within 30 days of receipt and acceptance of the item at our site.</p>	Yes / No / Explain	
12	<p>Liquidated Damages (LD) :- Since delivery is the essence of this order, LD @ 0.5% per week or part thereof subject to a maximum of 10% of the order value for the delayed period of supply/ scope of work.</p>	Yes / No / Explain	
13	<p>Warranty:- Warranty for the offered item shall be from the date of installation/acceptance of the item at our site for a minimum period of one year or as specified in the tender document.</p>	Yes / No / Explain	
14	<p>PERFORMANCE BANK GUARANTEE (PBG) AGAINST SUPPLY ORDERS : As per Clause No. 9(III) of RFP TERMS & CONDITIONS.</p>	Yes / No / Explain	
15	<p>SECURITY DEPOSIT(SD):- i) SECURITY DEPOSIT AGAINST RATE CONTRACT: An amount of Rs. 2.50 Lakhs shall be deposited immediately after release of the Rate Contract towards security deposit in the form of Bank Guarantee towards performance of the Contract valid till completion of the contract period plus sixty days towards claim period. ii) SECURITY DEPOSIT AGAINST SUPPLY ORDERS: As per Clause No. 9(VII) of RFP TERMS & CONDITIONS.</p>	Yes / No / Explain	
16	<p>In case, if parties are unable to provide two separate BGs, i.e., one for SD & one for PBG, they can submit a combined BG for SD & PBG for 3 % of the Order value valid till the completion of total contractual obligation (i.e., Supply period plus warranty period plus 60 days). Please confirm.</p>	Yes / No / Explain	

17	Insurance :- Being a Govt. Of India Dept., Insurance is not required at our cost. Please ensure the safe delivery of the ordered item with proper transport worthy packing.	Yes / No / Explain	
18	Remarks if any	Yes / No / Explain	
19	Validity of Offer :- The validity of the offers / tenders should be 120 days from the date of opening of the tenders. Tenders shorter than offer validity mentioned above will not be considered for evaluation.	Yes / No / Explain	
20	Please provide valid/currently using E-mail Id & Contact no. for seeking further clarifications if any	Yes / No / Explain	
21	For this procurement, bids from Class-I & class-II Local Suppliers are admissible. Hence provisions contained in Public Procurement (Preference to Make in India), Order 2017 issued by Department for Promotion of Industry and Internal Trade (DIPP), Ministry of Commerce & Industries vide letter No. P-45021/2/2017-PP(BEII) dated 04.06.2020 and subsequent amendment & directives shall be followed. (a) Class-I local supplier means a supplier or service provider, whose goods, service or works offered for procurement, has local content equal to or more than 50%, as defined under order. (b) Class-II local supplier means a supplier or service provider, whose goods, services or works offered for procurement, has local content more than 20% but less than 50%, as defined under this Order. IT IS ALSO REQUESTED TO PROVIDE MII CERTIFICATE FOR PROVING THE PERCENTAGE OF LOCAL CONTENT.	Yes / No / Explain	
22	PLEASE CONFIRM WHETHER YOUR QUOTED PRICE IS INCLUSIVE OF GST (OR) GST EXTRA.	Yes / No / Explain	

23	<p>Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1 plus 15% (Selected by Buyer) of margin of purchase preference/price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total QUANTITY. Clearly specify whether you are eligible for MSE Preference. If YES, supporting documents shall be uploaded.</p>	Yes / No / Explain	
24	GeM UNIQUE SELLER ID :	Yes / No / Explain	
25	ALL OTHER TERMS & CONDITIONS OF RFP:	Yes / No / Explain	

C.3 Price Bid

Sl. No.	Item	Quantity	Unit Price	Currency	Total Price	Remark
1	Rack mountable Server - Config I as per Annexure A - Hypervisor with Hyperconverged / High Availability solution.	1.00 Sets		-		

2	Rack mountable Server-Config II as per Annexure A - Hypervisor with Hyperconverged / High Availability solution.	1.00 Sets		-		
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Common charges (Applicable for all items)

P&F CHARGES	
FREIGHT CHARGES	